STATE OF OREGON
DEPARTMENT OF CONSUMER AND BUSINESS SERVICES
DIVISION OF FINANCIAL REGULATION

In the Matter of: INSAF HMAIDI, Respondent.	Case No. INS-25-0100 ORDER TO CEASE AND DESIST AND ORDERS REVOKING LICENSE AND ASSESSING CIVIL PENALTIES, ENTERED BY DEFAULT THIS IS A FINAL ORDER

On June 8, 2026, the Director of the Department of Consumer and Business Services for the State of Oregon ("Director"), acting by and through the Oregon Division of Financial Regulation ("Division") and in accordance with Oregon Revised Statutes ("ORS") 731, 732, 733, 734, 735, 737, 742, 743, 743A, 743B, 744, 746, 748 and 750 ("Insurance Code"), served an Order to Cease and Desist, Proposed Orders Revoking License and Assessing Civil Penalties, and Notice or Right to a Hearing ("Notice") on Insaf Hmaidi ("Hmaidi").

The Notice offered Hmaidi an opportunity for a hearing if requested within 20 days of the Notice. The Notice further informed Hmaidi that if a hearing were not conducted because Hmaidi did not timely request a hearing or otherwise defaulted, then the designated portion of the Division's file and all materials submitted by Hmaidi in this case would automatically become part of the contested case record for the purpose of proving a prima facie case.

Hmaidi did not submit a request for hearing to the Director, and the Director did not conduct a hearing.

The Director finds that the record of this proceeding proves a prima facie case.

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Now, therefore, after considering the relevant portions of the Division's file relating to this matter, the Director finds and orders as follows.

FINDINGS OF FACT

The Director FINDS that:

1. Hmaidi is licensed as an Oregon nonresident insurance producer. Hmaidi's National Producer Number (NPN) is 18205136. Hmaidi's last known business address is 19891 Beach Blvd, #101, Huntington Beach, CA 92648. Hmaidi received her Oregon nonresident insurance producer license on May 2, 2025.

2. From March 25, 2025 through approximately June 9, 2025, Hmaidi was an independent contractor with American Income Life Insurance Company ("American Income").

The SF Life Insurance Policy

3. On May 15, 2025, the Division received a complaint from an Oregon consumer who will be identified for purposes of this Order as SF. In her complaint, SF stated that an American Income life insurance policy ("The SF Policy") was created in her name on or about April 30, 2025. SF did not apply for the policy or consent to an application being submitted in her name, and only became aware of the SF Policy when a deduction for the premium posted to her bank account on May 1, 2025.

4. SF further stated that she had contacted American Income and was informed that Hmaidi had submitted an application in SF's name ("the SF Application") on April 29, 2025.

5. Pursuant to SF's complaint, the Division contacted American Income and obtained a copy of the SF Application.

6. The SF Application bears Hmaidi's signature as agent of record. The application also bears SF's electronic signature. However, the SF application incorrectly identified SF as living at an address in Newport Beach, California.

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7. On knowledge and belief, Hmaidi obtained SF's payment information and other personally identifying information and used that information to fill out the SF Application without SF's consent. As part of that process, Hmaidi forged SF's electronic signature to the SF Application and fabricated certain other details (including, for example, SF's address) necessary to get the SF Application past American Income's internal checks.

8. Moreover, Hmaidi submitted the SF Application on April 29, 2025—three days before the Division issued Hmaidi's Oregon nonresident insurance producer license.

Hmaidi's Other Oregon Applications

9. Following the Division's contact with American Income, American Income reported seven other applications submitted by Hmaidi in the name of Oregon consumers:

Consumer ID (for purposes of this Order)	**Application Date**	**Residence Claimed on Application**	**Actual Residence**
JR	4/21/2025	La Habra, CA	Boardman, OR
JW	4/22/2025	Oakland, CA	Klamath Falls, OR
TF	4/25/2025	Laguna Niguel, CA	Grants Pass, OR
BF	5/13/2025	Laguna Niguel, CA	Grants Pass, OR
ML	5/6/2025	Huntington Beach, CA	Hermiston, OR
SL	5/13/2025	Huntington Beach, CA	Hermiston, OR
JS	5/6/2025	Coachella, CA	Portland, OR

10. Each of the seven applications was electronically signed using a commercially available electronic signature service. Records obtained from the electronic signature service provider show that on each of the seven applications, the person signing the application used the same Internet Protocol Address ("IP Address"), associated with a location in southern Orange County, California.

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11. On knowledge and belief, Hmaidi obtained payment information and personal identifying information for each of the seven Oregon consumers identified in Paragraph 9, above, and used that information to fill out insurance applications in the name of each consumer without that consumer's knowledge or consent. As part of that process, Hmaidi forged each consumer's electronic signature and fabricated certain other details (including, addresses in California) necessary to get each of the seven applications past American Income's internal checks.

12. Moreover, Hmaidi submitted the life insurance applications for JR, JW, and TF at a time when she did not possess an Oregon nonresident insurance producer license.

Hmaidi's Statements on Applications

13. On each of the eight applications at issue in this Order, Hmaidi electronically signed a statement certifying that she had "asked all questions and truly and accurately recorded the information supplied by the Applicant."

14. On knowledge and belief, inasmuch as Hmaidi filled out and submitted each of the eight applications at issue in this case without the knowledge or consent of the purported applicant, this statement was false with respect to each of the eight applications.

Division Efforts to Contact Hmaidi

15. On August 19, 2025, the Division's investigator sent a certified letter to Hmaidi at her address on record with the Division, with courtesy copies sent to Hmaidi's email address on record with the Division. In the letter, the Division's investigator advised Hmaidi that the letter constitutes a Director inquiry under ORS 731.296, and required Hmaidi to respond on or before September 16, 2025.

16. On September 16, 2025, the Division's investigator received the certified letter back unclaimed.

17. On September 24, 2025, the Division's investigator attempted to reach Hmaidi at her residence phone number of record with the Division. The investigator's call went to

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voicemail, and the investigator left a message requesting Hmaidi call back about the Division's investigation and advising that if the investigator did not receive a call back, she would refer the case for enforcement.

18. Also on September 24, 2025, the Division's investigator attempted to reach Hmaidi at her business phone number of record with the Division. The investigator reached a recording stating that the phone number was not available or was restricted.

CONCLUSIONS OF LAW

The Director CONCLUDES that:

Fraudulent Statements on Insurance Applications

19. ORS 746.100 forbids any person from making "a false or fraudulent statement or representation on or relative to an application for insurance."

20. Hmaidi violated ORS 746.100 in eight instances by fabricating false California addresses on the life insurance policy applications for SF, JR, JW, BF, TF, ML, SL, and JS.

21. Moreover, Hmaidi further violated ORS 746.100 in eight instances by representing on each application that she had "asked all questions and truly and accurately recorded the information supplied by the Applicant."

Fraudulent, Coercive and Dishonest Practices

22. ORS 744.074(1)(h) forbids insurance producers from using "fraudulent, coercive or dishonest practices" in conducting insurance business in this State.

23. Hmaidi violated ORS 744.074(1)(h) in eight instances by filling out and submitting life insurance applications in the names of SF, JR, JW, BF, TF, ML, SL, and JS without the knowledge or consent of those persons.

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Forged Electronic Signatures

24. ORS 744.074(k) forbids any insurance producer licensee from "[f]orging another person's name to an application for insurance or to any document related to an insurance transaction."

25. Hmaidi violated ORS 744.074(k) in eight instances by forging the electronic signatures of SF, JR, JW, BF, TF, ML, SL, and JS, respectively, to each of the eight applications at issue in this Case.

Unlicensed Insurance Producer Activities

26. ORS 744.053 forbids any person from selling, soliciting or negotiating insurance in Oregon without an Oregon insurance producer license.

27. Hmaidi violated ORS 744.053 in four instances by filling out and submitting life insurance applications in the names of Oregon consumers SF, JR, JW, and TF prior to receiving her Oregon nonresident insurance producer license.

Failure to Respond to Director Inquiry

28. Pursuant to ORS 731.296, licensees are required to "promptly and truthfully reply" to inquiries from the Director concerning their "activities or condition or any other matter connected with * * * transactions."

29. Hmaidi violated ORS 731.296 by failing to respond to the Division's investigator, as described in Paragraphs 15-18, above.

Authority for Licensing Action

30. Pursuant to ORS 744.074(1)(h), the Director may "place a licensee on probation or suspend, revoke or refuse to issue or renew an insurance producer license" for using "fraudulent, coercive or dishonest practices" in conducting insurance business in this State.

31. Moreover, pursuant to ORS 744.074(1)(k), the Director may "place a licensee on probation or suspend, revoke or refuse to issue or renew an insurance producer license"

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for "[f]orging another person's name to an application for insurance or to any document related to an insurance transaction."

32. Hmaidi engaged in "fraudulent, coercive, or dishonest practices" as described in Paragraph 22-23 above, and forged the electronic signatures of SF, JR, JW, BF, TF, ML, SL, and JS as described in Paragraphs 24-25 above, thereby authorizing the Director to revoke Hmaidi's Oregon nonresident insurance producer license pursuant to ORS 744.074(1)(h) and ORS 744.074(1)(k).

Cease and Desist Authority

33. Pursuant to ORS 731.252(1), whenever the Director has reason to believe that any person has been engaged or is engaging or is about to engage in any violation of the Insurance Code, the Director may issue an order to discontinue or desist from such violation or threatened violation.

Civil Penalties Authority

34. Pursuant to ORS 731.988(1), the Director may assess civil penalties in the amount of $1,000 per violation against any person who violates the Insurance Code.

ORDERS

The Director issues the following Orders:

Cease and Desist Order

35. Pursuant to ORS 731.252(1), the Director ORDERS Hmaidi to Cease and Desist from violating ORS 746.100, 744.074(1)(h), 744.074(1)(k), ORS 744.053, and ORS 731.296.

License Revocation

36. Pursuant to ORS 744.074(1)(h) and ORS 744.074(1)(k), the Director hereby REVOKES Hmaidi's Oregon nonresident insurance producer license.

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Civil Penalties

37. The Director hereby assesses CIVIL PENALTIES against Hmaidi in the amount of $29,000 as follows:

(a) $8,000 for violating ORS 746.100, as described in Paragraphs 19-21, above;

(b) $8,000 for violating ORS 744.074(1)(h), as described in Paragraphs 22 and 23, above;

(c) $8,000 for violating ORS 744.074(1)(k), as described in Paragraphs 24-25, above;

(d) $4,000 for violating ORS 744.053, as described in Paragraphs 26 and 27, above; and

(e) $1,000 for violating ORS 731.296, as described in Paragraphs 28-29 above.

FINAL ORDER

38. This Order is a "Final Order" under ORS 183.310(6)(b). Subject to that provision, the entry of this Order does not limit other remedies that are available to the Director under Oregon law.

SO ORDERED this 14th day of July, 2026.

Sean E. O'Day, Director
Department of Consumer and Business Services

/s/ Dorothy Bean
Dorothy Bean, Chief of Enforcement
Division of Financial Regulation

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